

Teletrac Navman Customer Account Portal Self-Registration Process

Use this portal to review your account balance, pull open invoice copies, make payments, and view account history for your Teletrac Navman account.

The quick and easy steps below will take very little time to complete. The invoice portal is secure and updated each night with the most current invoice and payment information.

Step 1. Access the Registration Page via the link below or Teletrac Navman Website to register for access to your customer account.

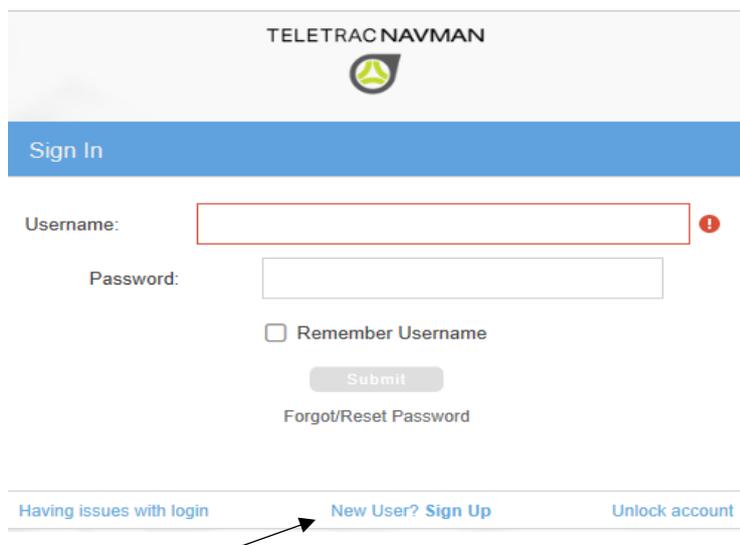
Link: <https://teletracnavman.highradius.com/>

Or

Website: <https://www.teletracnavman.com>

(Google Chrome usually works well as a browser)

If using the Website, hover over “Support” and click on “Billing Portal” to access the registration page. “Click Here” just below “Access Billing Portal” and the Sign In page below will be displayed.

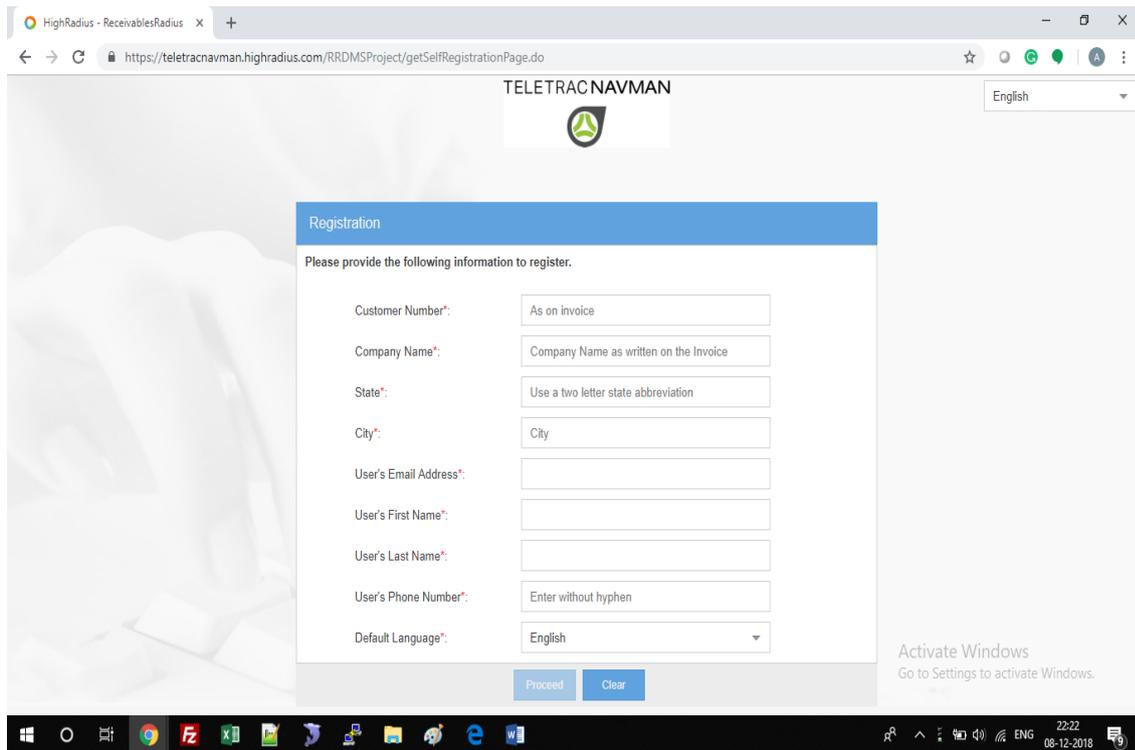


Click on “New User? Sign Up” to begin the registration process.

Step 2: Fill out the Registration Page.

For new customers, contact your Sales Representative regarding the top four fields on the Registration Page. For existing customers, use a previous invoice from Teletrac Navman to populate the top four fields. The bottom four fields require User information. See the Registration Page below.

Registration Page: Required fields include Customer Number, Customer Name, 2- Letter State Abbreviation and City along with User Information.



Click “Proceed” at the bottom of the page when all fields are filled in. The information is validated in the Teletrac Navman accounting system.

The message below shows after the information is validated. **The Username is always the registration email address. An email will be sent to the User with login credentials. If the email is not received in your “Inbox”, then check “Junk” or “Spam” folders.**



Step 3: Receive an Email with a Username and Password.

****If the email is still not received, go to the portal link Sign In screen, type in your Username (same as the Email Address used to register) and click “Forgot/Reset Password”**.****

After completing the Registration Page an email will be sent to the User’s Email Address by Teletrac Navman with a Username and Temporary Password. The Temporary Password must be typed exactly as shown into the Password field.

If the email is still not received, go to the Sign In page, type in the Username (Email address used during registration) and click “Forgot/Reset Password”. A temporary password will be sent by email.

See Sample email below.

From: noreply@teletracnavman.com
Date: January 14, 2019 at 3:13:46 PM CST
To: petras212@comcast.net
Subject: Registration for the Teletrac Navman Customer Account Center

Dear Jim,

Welcome to the Teletrac Navman **Customer Account Center!**

You may use this portal to review your bills, make payments, and view account history for your Teletrac Navman accounts.

Your user name is: petras212@comcast.net

Your password is: FdNABBkc

What’s next? Log on, update your profile, and get started today!

Click [here](#) to log in, or paste <https://tn.link/bill> into your browser.

Please contact USARCollections@teletracnavman.com if you need support with this product.

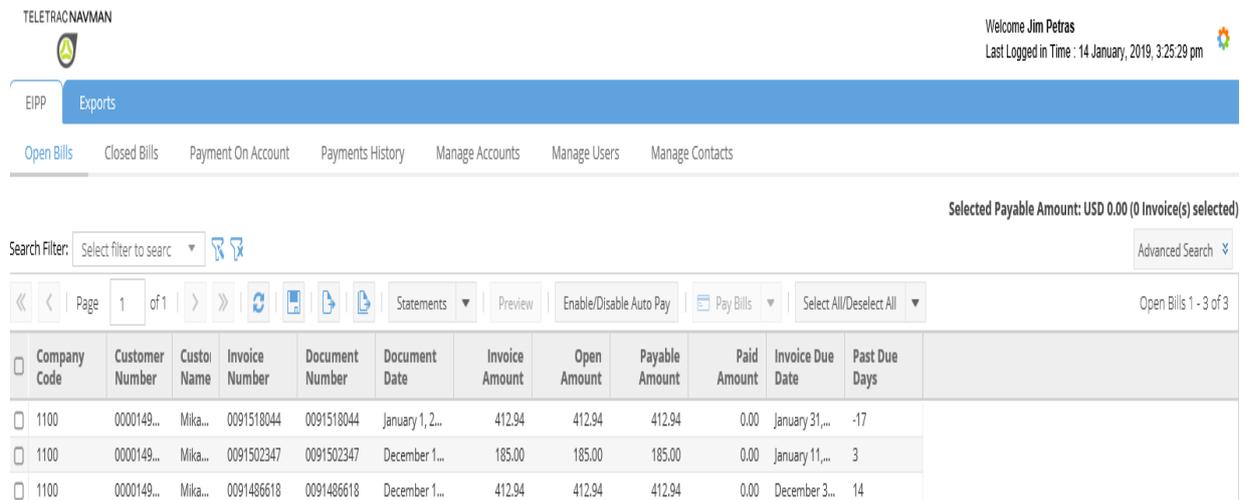
Thank you for your business.

Sincerely,

Teletrac Navman

Step 4: Billing Portal View & Features

View Account Balance, Retrieve Invoice Copies/Statements, Pay Invoices, Enable Auto Pay and View Payment History. Columns can be expanded, and filters set.



TELETRACNAVMAN

Welcome Jim Petras
Last Logged in Time : 14 January, 2019, 3:25:29 pm

EIPP Exports

Open Bills Closed Bills Payment On Account Payments History Manage Accounts Manage Users Manage Contacts

Selected Payable Amount: USD 0.00 (0 Invoice(s) selected)

Search Filter: Select filter to search

Advanced Search

Page 1 of 1

Statements Preview Enable/Disable Auto Pay Pay Bills Select All/Deselect All

Company Code	Customer Number	Custo Name	Invoice Number	Document Number	Document Date	Invoice Amount	Open Amount	Payable Amount	Paid Amount	Invoice Due Date	Past Due Days
1100	0000149...	Mika...	0091518044	0091518044	January 1, 2...	412.94	412.94	412.94	0.00	January 31, ...	-17
1100	0000149...	Mika...	0091502347	0091502347	December 1...	185.00	185.00	185.00	0.00	January 11, ...	3
1100	0000149...	Mika...	0091486618	0091486618	December 1...	412.94	412.94	412.94	0.00	December 3...	14

Open Bills 1 - 3 of 3

Important Notes:

- There can be multiple registrations for the same company. Each person registering will need to use their individual email address which will serve as their Username.
- As a general rule, the Username is always a user's email address.
- A password can be reset by using the "Forgot/Reset Password" feature on the Sign In page. This can be done at any time by a User.
- If you are having trouble logging into the customer portal, then verify the email address is correct and reset your password.
- If emails from Teletrac Navman are not in your Inbox, then check your Junk or Spam folders.
- Some customers have mentioned using Google Chrome usually works well as a browser.

If you have any questions regarding the registration process or need assistance, please send a message to USARCollections@teletracnavman.com with your contact information. We will respond to your inquiry as quickly as possible.